

## CCL Quality Policy

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Derived from our mission of enabling healthy and happy lives, CCL's Quality policy reflects our desire to maintain a quality-focused culture. It aims to deliver products and services that are safe, compliant and preferred. We have a comprehensive Quality Management System to ensure quality excellence in the organization.

At CCL, we invest in our people, systems and facilities to continuously improve the quality of our products and to achieve customer satisfaction. Our employees have necessary education, skills and training to carry out their work competently to build quality into products. Our systems and activities are regularly monitored to ensure that our standards stay compliant with current regulatory requirements and the quality expectations of patients, healthcare professionals and other stakeholders.

To build continuous trust and long-term pursuit of quality excellence, we at CCL:

- Ensure **product safety and efficacy** at all stages of manufacturing and supply chain by strictly adhering to current Good Manufacturing Practices;
- Endeavor **zero defect** through right first time approach and continuous improvement;
- Confirm **full compliance** by meeting relevant regulatory requirements and internal standards;
- Engage **everyone's commitment** across all functions of the organization by fostering a quality culture and best-in-class customer service.

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